Review under WSCUC Standards and Compliance with Federal Requirements

Purpose of the Worksheet

This worksheet is designed to assist planning groups preparing for a WASC Senior College and University Commission (WSCUC) review to undertake a preliminary, systematic institutional self-analysis under the WSCUC Standards by identifying strengths and areas of good practice as well as areas that may need attention. Institutions will also use this worksheet to identify, and insert references to, key supporting documentation to support its judgments. Telants will institute the well in the content of the content o

The WSCUC Standards, CFRs, and Guidelines

The WSCUC Standards guide institutions in self-review, provide a framework for institutional submissions, and serve as Commission. Each Standard is set forth in broad holistic terms that are applicable to all institutions.

Handbook of Accreditation. An "X" in the cell indicates a cross-

reference to other CFRs that touch on related issues.

Using this Worksheet

The worksheet is used during the early stages of planning for the Institutional Report and may be revisited later when preparing for further reviews. For each CFR, institutions are asked to give themselves a rating indicating how well they are doing, to identify the importance of addressing the CFR as an aspect of the review, and to pr

Once the institutions are asked to give themselves a rating indicating how well they are doing, to identify the importance of addressing the CFR as an aspect of the review, and to pr

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Review under WSCUC Standards

1.2 Educational objectives are widely recognized throughout the institution, are consistent with stated purposes, and are demonstrably achieved. The institution regularly generates, evaluates, and makes public data about student achievement, including measures of retention and graduation, and evidence of student learning outcomes.

X 2.4, 2.6, 2.10, 4.2

B Educational objectives are widely recognized and consistent with purposes.

1.6 The institution truthfully represents its academic goals, programs, services, and costs to students and to the larger public. The institution demonstrates that its academic programs can be completed in a timely fashion. The institution treats students fairly and equitably through established policies and procedures addressing student conduct, grievances, human subjects in research, disability, and financial matters, including refunds and financial aid.
X 2.12

The institution has published or has readily available policies on student grievances and complaints, refunds, etc. The institution does not have a history of adverse findings against it with respect to violation of these policies. Records of student complaints are maintained for a six-year(t)-5(i)m1n-13(s3(e)-13(a)-1(o)-10(n)-8(d(T)-9(h)-8(e i)-13(n)-8(st)-5())-5(h)-8(t)-5(i)-4(o)-10(n)-8(h)-21(o)-10et)-1

Synthesis/Reflections on Standard One

1. After completing this analysis, what are the two or three most important issues that emerged from the self-review of this Standard?

Dramatic improvement has occurred in the commitment and visibility of engagement with Diversity and we are actively working to have information of all activities more clearly described and archived on the web.

University operates with a high degree of integrity and transparency.

Data needs, particularly in regard to assessment, are increasing and structures are being put in place to meet those needs.

2. Looking overall at the quality and effectiveness of the institution's data gathering and systems to support the review process, what are institutional **strengths** under this Standard?

Diversity is an area of strength, including designation of a new Office of University Diversity and a University Diversity Officer (with seat on cabinet

Standard 2: Achieving Educational Objectives Through Core Functions

The institution achieves its purposes and attains its educational objectives at the institutional and program level through the core functions of teaching and learning, scholarship and creative activity, and support for student learning and success. The institution demonstrates that these core functions are performed effectively by evaluating valid and reliable evidence of learning and by supporting the success of every student.

| Criteria for Review (1) | Guidelines (2) | Self-Review Rating (3) | Importance to Address (4) | Comments (5) | Evidence (Un-shaded only) (6) | Team/Staff Verification (7) |
|---|--|------------------------------|---------------------------------|---|-------------------------------------|-----------------------------------|
| | Teaching and | l Learning | | | | |
| 2.1 The institution's educational programs are appropriate in content, standards of performance, rigor, and nomenclature for the degree level awarded, regardless of mode of delivery. They are staffed by sufficient numbers of faculty qualified for the type and level of curriculum offered. X 3.1 | The content, length, and standards of the institution's academic programs conform to recognized disciplinary or professional standards and are subject to peer review. | 1 | В | Department, college, senate, and chancellor's office review ensure appropriate program content. | | |

2.2a Baccalaureate programs engage students in an integrated course of study of sufficient breadth and depth to prepare them for work, citizenship, and lifelong learning. These programs ensure the development of core competencies including, but not limited to, written and oral communication, quantitative reasoning, information literacy, and critical thinking. In addition, baccalaureate programs actively

| | | Self-Review |
|---------------------|------------|-------------|
| Criteria for Review | Guidelines | Rating |
| (1) | (2) | (3) |

| | | Self-Review | Importance | | Evidence | Team/Staff |
|---------------------|------------|-------------|------------|----------|------------------|--------------|
| Criteria for Review | Guidelines | Rating | to Address | Comments | (Un-shaded only) | Verification |
| (1) | (2) | (3) | (4) | (5) | (6) | (7) |

Standard 3. Developing and Applying Resources and Organizational Structures to Ensure Quality and Sustainability The Institution sustains its operations and supports the achievement of its educational objectives through investments in human, physical, fiscal, technological, and information resources and through an appropriate and effective set of organizational and decision-making structures. These key resources and organizational structures promote the achievement of institutional purposes and educational objectives and create a high-quality environment for learning.

Self-Review Importance

| Criteria for Review | Criteria for Review Guidelines | | to Address | Comments | (Un-shaded only) | Verification | | |
|--|---|-----|------------|--|--|--------------|--|--|
| (1) | (2) | (3) | (4) | (5) | (6) | (7) | | |
| Faculty and Staff | | | | | | | | |
| 3.1 The institution employs faculty and staff with substantial and continuing commitment to the institution. The faculty and staff are sufficient in number, professional qualification, and diversity and to achieve the institution's educational objectives, establish and oversee academic policies, and ensure the integrity and continuity of its academic and cocurricular programs wherever and however delivered. X 2.1, 2.2b | The institution has a faculty staffing plan that ensures that all faculty roles and responsibilities are fulfilled and includes a sufficient number of full-time faculty members with appropriate backgrounds by discipline and degree level. | 1.8 | В | Budget constraints are easing, and hiring is increasing. | Evaluated during comprehensive review. | | | |

Team/Staff

Evidence

| Criteria for Review (1) | Guidelines (2) | Self-Review Rating (3) | Importance to Address (4) | Comments (5) | Evidence (Un-shaded only) (6) | Team/Staff Verification (7) |
|--|---|------------------------------|---------------------------------|--|--|-----------------------------------|
| 3.5 The institution provides access to information and technology resources sufficient in scope, quality, currency, and kind at physical sites and online, as appropriate, to support its academic offerings and the research and scholarship of its faculty, staff, and students. These information resources, services, and facilities are consistent with the institution's educational objectives and are aligned with student learning outcomes. X 1.2, 2.1, 2.2 | The institution provides training and support for faculty members who use technology in instruction. Institutions offering graduate programs have sufficient fiscal, physical, information, and technology resources and structures to sustain these programs and to create and maintain a graduate-level academic culture. | 1.8 | В | ITS has a Service Desk for support. Media and Technology Services support faculty in teaching. | Evaluated during comprehensive review. | |
| | Organization Structures and D | Decision-Making | Processes | | | |
| 3.6 The institution's leadership, at all levels, is characterized by integrity, high performance, appropriate responsibility, and accountability. | | 1 | С | | Evaluated during comprehensive review. | |
| 3.7 The institution's organizational structures and decision- making processes are clear and consistent with its purposes, support effective decision making, and place priority on sustaining institutional capacity and educational effectiveness. | The institution establishes clear roles, responsibilities, and lines of authority. | 1 | С | | Evaluated during comprehensive review in Component 7: Sustainability. | |
| 3.8 The institution has a full-time chief executive officer and a chief financial officer whose primary or full-time responsibilities are to the institution. In addition, the institution has a sufficient number of other qualified administrators to provide effective educational leadership and management. | | 1 | С | | http://www20.csueast bay.edu/about/adminis tration/index.html | |
| 3.9 The institution has an independent governing board or similar authority that, consistent with its legal and fiduciary authority, exercises appropriate oversight over institutional integrity, policies, and ongoing operations, including hiring and evaluating the chief executive officer. X 1.5 – 1.7 | The governing body comprises members with the diverse qualifications required to govern an institution of higher learning. It regularly engages in Self-review and training to enhance its effectiveness. | 1 | С | | Board members' names and affiliations; Board committees and members; Board bylaws; CEO evaluation process. | |
| 3.10 The institution's faculty exercises effective academic leadership and acts consistently to ensure that both academic quality and the institution's educational purposes and character are sustained. X 2.1, 2.4, 2.5, 4.3, 4.4 | The institution clearly defines the governance roles, rights, and responsibilities of all categories of full- and part-time faculty. | 1 | С | | Faculty governance committees, bylaws, or similar evidences. | |

Synthesis/Reflections on Standard Three

1. After completing this analysis, what are the two or three most important issues that emerged from the self-

Criteria for Review Guidelines
(1) (2)

Synthesis/Reflections on Standard Four

1. Aftercompleting this analysis, what are the two or three most important issues that emerged from the self-review of this Standard?

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FEDERAL COMPLIANCE CHECKLISTS

OVERVIEW

There are four checklists that WSCUC uses to address institutional compliance with some of the federal requirements affecting institutions and accrediting agencies:

- Credit Hour and Program Length Review Checklist
 Marketing and Recruitment Review Checklist
 Student Complaints Checklistet

Program Length -

| Material Reviewed Questions/Comments (Enter findings and recommendations in the Comments section | | | | | |
|--|---|---------------------------|----|--|--|
| Policy on credit hour | Is this policy easily accessible? | ^ YES ^ | NO | | |
| | Where is the policy located? | | | | |
| | Comments: | | | | |
| Process(es)/ periodic review of credit hour | Does the institution have a procedure for periodic review of credit hour assignments to ensure that the and reliable (for example, through program review, new course approval process, periodic audits)? | ey are accurat ^ YES ^ | | | |
| | Does the institution adhere to this procedure? | ^ YES ^ | NO | | |
| | Comments: | | | | |
| Schedule of on-ground courses showing when they | Does this schedule show that on-ground courses meet for the prescribed number of hours? | ^ YES ^ | NO | | |
| meet | Comments: | | | | |
| Sample syllabi or equivalent for online and hybrid courses | How many syllabi were reviewed? | | | | |

Please review at least 1 - 2 from each degree level.

3 - STUDENT COMPLAINTS REVIEW CHECKLIST